

## Staff Training Needs Assessment

Please respond to each of the following. Your answers will help us design effective staff training.

1. Please indicate how knowledgeable you are about the library's personal finance and investing services and collections.

*Not at all knowledgeable*

*Very knowledgeable*

1

2

3

4

5

2. For which of the topics do you feel a need to improve your ability to identify unbiased, accurate information resources (print, media, websites, web tools, and databases) in order to respond to patrons' questions? *Check all that apply.*

Basic budgeting and record keeping

Consumer credit

Banking services and saving

Investing

Income taxes

Retirement planning

Insurance fundamentals

Selecting financial professionals

Homebuying

Consumer protection and fraud

Children and money

Community services for those facing financial hardship

Financing college

3. How confident do you feel in responding to library patrons' questions on personal finance and investing?

*Not at all confident*

*Very confident*

1

2

3

4

5

4. How confident do you feel in designing effective financial education programming that is appropriate for the library's patrons?

*Not at all confident*

*Very confident*

1

2

3

4

5

5. How confident do you feel in identifying community partners to help deliver effective, unbiased financial education programming?

*Not at all confident*

*Very confident*

1

2

3

4

5